

Wireless Warehouse User Guide

Version 1.0

Updated June 14, 2004

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Purchase Order Receiving

Overview

The Wireless Warehouse System provides an integrated solution for receiving product into your business based upon the purchase order requirements.

The Purchase Order Receiving module addresses delays in timely processing of order receipts by:

- Updating item quantity fields (available, backorder, on-dock, on-order) at any point in the receipt process.
- Allowing multiple warehouse personnel to receive and update the purchase order.
- Providing two modes, automatic and manual that facilitate receipting in a manner consistent with the types of shipments received and the level of accuracy required.

Prerequisites:

Purchase order must be on file.

Considerations:

- Automatic mode adds one (+1) to receipt quantity each time item scanned.
- Manual mode requires the user to enter quantity after the item is scanned.
- Item counts are updated immediately when a receiver is posted. In the green screen system, counts are posted when the purchase order is closed (all receipts complete).
- Warning: For a specific purchase order receipt, either the green screen or gun must be used. Un-predictable result will occur if both are used.

Recommendations:

- On large shipments, receive the any number of items that is appropriate for your business and post the receipt. This feature provides the ability to update available before receiving the entire shipment.
- Use automatic mode for shipments containing mostly 'one each' of an item or for company policies requiring each item to be scanned for higher accuracy then entering total count.
- Use manual mode for shipments containing different quantities of each item.



PO Receiving Control Record

Control records in the DMS Wireless Warehouse System are delivered with defaults set to most commonly used values. Defaults are for all users of the System. Some settings can be overridden during the purchase order receiving process.

Features

- Employee id on receiving audit transactions defaulted to employee logged onto system.
- Employee id on receiving audit transactions from employee code entered.
- Set default for 'Quantity Entry Mode' to either automatic (A) or manual (M).

Prerequisite

- On DMS Distribution/Express System, enter 361 (Wireless Warehouse Menu)
- Select option 4 (Setup P/O Receiving)

Control Record Settings

```
Wode RCYG Title: RCV BY SCANNING

Controls for employee ID...... Default user id.to empl...(Y/N) Y Display employee code....(Y/N) N Allow change to emp code..(Y/N) N Start cursor on emp code..(Y/N) N Ouantity entry mode...... A=Auto, M=Manual entry........ M

F3=Exit
```

| ID | Field Name | Settings Description | | |
|----|--------------------------|--|--|--|
| | | Y - Use 'User id of employee signed-on' as employee code on receiving transaction audit record. | | |
| 1 | Default User id. to empl | N - Uses employee code entered on initial purchase order receiving screen as employee code on receiving transaction audit record. Enter 'N' when employees share scanner without logging on and off. | | |



| ID | Field Name | Settings Description | | |
|----|--------------------------|--|--|--|
| 2 | Display employee code | Y - Employee code displayed on initial purchase order entry screens. N - Employee code not displayed on initial purchase order entry screens. | | |
| 3 | Allow change emp code | Y - Allow employees to change employee code. Used in conjunction with: ID #1 = 'N', ID #2 = 'Y'. N - Employees not allowed to change employee code default. | | |
| 4 | Start cursor on emp code | Y - Cursor positioned on employee code. Recommended when ID #3 = 'Y'. N - Cursor positioned on purchase order number. | | |
| 5 | Qty Entry Mode | Automatic (A) - adds one (+1) to receipt quantity each time item scanned. Manual (M) - requires user to enter quantity after the item is scanned. | | |



Initiate Purchase Order Receiving

Prerequisites:

Purchase Order on file.

Considerations:

None

Steps:

 On the Wireless Warehouse Menu, enter '3' (P/O Receiving).

- 2. On P/O Receiving screen, choose one of the following:
 - Enter '1' (Select P/O for rct) to start a new receiver for a purchase order.
 - Enter '2' (Resume scanning) to continue scanning item on an existing receiver.

WIRELESS WAREHOUSE

- 1 ORDER PICKING
- 2 CUSTOMER RETURNS 3 P/O RECEIVING
- 4 PHYSICAL INVENTORY
- 7 MAINTENANCE TASKS

0 Signoff

Option _

P/O RECEIVING

- 1 Select P/O for rcv
- 2 Resume scanning
- 5 CAPTURE BARCODES
- 6 ORDER PICKING
- 7 CUSTOMER RETURNS
- 8 PHYSICAL INVENTORY
- 9 Master menu
- 0 Signoff

Option _



Select Purchase Order for Receipt

Prerequisites:

- On the Wireless Warehouse Menu, enter '3' (P/O Receiving).
- On P/O Receiving screen, enter '1' (Select P/O for rct) for a new receipt.

Considerations:

- This option is used to create a receiver to start receiving against a purchase order.
- Use 'Resume Scanning' if a receiver is already open on a purchase order.

Steps:

- 1. On 'Pre-Receiving' screen, enter the following data and press *ENTER* key to continue.
 - Purchase order number (P/O#) on the packing slip.
 - Location if user working in a location that is not their normal working location.





- 2. Validate information presented and press ENTER key to continue.
 - Purchase order number entered.
 - Location default or one entered on previous screen.
 - Receiver number assigned by system.
 - Supplier on purchase order.
 - Quantity Entry Mode set to default value in control record. May enter a different mode if more efficiently. See Purchase Order Receiving Overview.

```
PRE-RECEIVING
P/0#....
             1727
Location 1
Receipt#
            1
Supplier ACD
Qty entry mode... <u>M</u>
 A=Auto M=Manual
          F5=Prev
F3=Exit
```



Resume Scanning

Prerequisites:

- Receiver must be open on the purchase order using 'Select P/O for rct' process.
- On the Wireless Warehouse Menu, enter '3' (P/O Receiving).
- On P/O Receiving screen, enter '2' (Resume Scanning).

Considerations:

When the user stops receiving against a receiver and resumes receiving at the later time, the pre-receiving process is skipped and 'Resume scanning' is selected.

Steps:

- 1. On 'Receive By Scanning' screen, enter the following data and press *ENTER* key to continue.
 - Purchase order number (P/O#).
 - Location if user working in a location that is not their normal working location.
 - Quantity Entry Mode set to default value in control record. It may be overridden if another method is more efficiently. See Purchase Order Receiving Overview.
 - Receiving Action defaults to 'A'. This action is the required action to continue scanning.





Receive in Automatic Mode

Prerequisites:

- On the Wireless Warehouse Menu, enter '3' (P/O Receiving).
- On P/O Receiving screen, enter '1' (Select P/O for rct) for a new shipment or enter '2' (Resume Scanning).
- Qty Entry Mode set to 'A' in control record or enter 'A' in Qty entry mode 'On 'On Pre Receiving' screen or 'Receive by Scanning' screen.

Considerations:

For shipments containing mostly 'one each' of an item, the automatic mode is generally preferred. Each time an UPC code is scanned, one (+1) is added to Receipt Quantity for that item.

By default, the item is received into 'Available' (action code). Action code reflects the disposition of item into inventory.

Warning: The default Action Code (F4) for a item must be changed before the item is scanned.

Steps:

- 1. On the Quantity Entry screen, select F4 if the default action code is incorrect. See Override Action Code.
- 2. Scan the UPC bar code on the item.





- 3. Verify results of last scan:
 - Highlighted on the screen is the item name scanned.
 - Description of item.
 - Quantity processed with last scan (in this mode will be 1), item unit-of-measure (UOM) and action code.
 - Total quantity processed for the item in this shipment (includes all action codes).
 - Total quantity expected (ordered).
- 4. If the shipment contains more items with the same UPC, scan the item or press the *ENTER* key once for each item.

OR

If finished receiving items with the same UPC, scan the next item with a new UPC (repeat process starting at step 1 before scanning).

Warning: If the action code of the next item is different, change code before scanning the item.

OR

If finished receiving all items, press *F7* to verify and post the receipt.





Receive in Manual Mode

Prerequisites:

- On the Wireless Warehouse Menu, enter '3' (P/O Receiving).
- On P/O Receiving screen, enter '1' (Select P/O for rct) for a new shipment or enter '2' (Resume Scanning).
- Qty Entry Mode set to 'M' in control record or enter 'M' in Qty entry mode 'On 'On Pre Receiving' screen or 'Receive by Scanning' screen.

Considerations:

For shipments containing different quantities of each item, the Manual Mode may be more efficient. Each time an UPC code is scanned, the cursor advances to the input field for entry of quantity before updating the item's on-hand.

Steps:

1. On the Quantity Entry screen, scan the item's bar code.

F5=Prev F7=Verify

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- 2. On the Quantity Entry screen, select *F4* if the default action code is incorrect.
- 3. Enter quantity received and press *ENTER* key.



- 4. Verify results of last scan:
 - Last item name updated (Last Entry).
 - Description of item.
 - Quantity processed with last scan, item unit-of-measure (UOM) and action code.
 - Total quantity processed for the item in this shipment (includes all action codes).
 - Total quantity expected (ordered).
- 5. If the shipment contains more items with the same UPC or different UPC bar codes, repeat above steps.

OR

If finished receiving all items on the ticket, press *F7* to verify and post the receipt.





Override Action Code

Prerequisites:

• Item scanned for receiving or verification of item requested.

Considerations:

None

Steps:

- Screen displays quantity of item received to each action code.
- 2. Enter action using one of the following techniques:
 - Enter the 'Code ID' for the action in any enterable field and press *ENTER* key.
 - Place cursor beside the action and press *ENTER* key.





Handling Duplicate Items

Prerequisites:

• Item scanned for receiving and there are more one manufacturer for the item.

Considerations:

None

Steps:

- Screen displays the manufacturer for each occurrence of the item.
- 2. Place cursor beside the Mfr/item to be received and press *ENTER* key.

```
DUPLICATE ITEM
Mfr/Item
PF25

Put cursor on the
selected item &
press ENTER
ACD
PF25
ACJ
PF25
F5=Previous
```



Scanning Corrections

Item corrections occur when the user enters:

- Number larger than quantity received.
- Wrong action code for quantity received.

There are three (3) processes for correcting problems:

- Correct one item.
- Restart all counts: More than one item on the receipt is incorrect.

Considerations:

• Restart counts clears all counts on all items including those verified and not posted.

Steps: (correct current item)

- 1. Set quantity to zero following one of the following methods:
 - Manual Mode: Re-scan the item, press 'F4' - Action Codes, enter 'Z' to clear all quantities and press ENTER key.
 - Automatic Mode: Press 'F4' Action Codes, enter 'Z' to clear all quantities and press ENTER key.

Warning: All quantities received to different action codes for the item are cleared and must be re-entered.

2. The item receiving screen is re-displayed with a code of 'A'.





Steps: (restart all counts)

Warning: This process will reset all counts. Use only when a major counting error occurs.

RECEIVE BY SCANNING

P/O#.... 1727

Location 1

Oty entry mode.. M
A=Auto M=Manual

Receiving action R
A=Add V=Verify
R=Restart counts

F3=Exit

- 2. On Warning screen, enter code for action you want to take:
 - "G" to reset counts resets all counts on all items for the receipt.
 - "C" to continue counts stops the reset request, no counts are reset.

All receipts
will be cleared.
"G" to reset counts
"C" to continue count
Action.._



Verify Receipt

Prerequisites:

Receiving process finished for each item on the receipt.

Considerations:

- Only items received short (less than quantity ordered) are displayed and require an action code for the quantity not received.
- Items ordered and not in shipment are **not** placed on backorder or cancelled.
- The verify process is by-passed when scanned items on receipt are received complete or over.
- Remaining quantities are set to a default action code depending on the backorder flag setting ('Y' = backorder allowed or 'N' cancel remaining quantity) on the supplier record. The item default action code, backorder (B) is shown here. It can be overridden by an action code of 'C' to cancel.

Steps:

- 1. Verify information displayed on screen.
 - Total Expected = Total ordered.
 - Total Processed = Total quantity received.
 - Quantity not received and default action code. May override action code by pressing F4 key.
 - Available = Number to be added to each action code. In this example 3 is added to available.
- 2. Press *ENTER* key to accept values.
- 3. Items received short are shown one at a time for acceptance.
- When all items are verified, the System automatically moves to Receiving Complete screen.





Receipt Complete

Prerequisites:

• Complete verification of receipt.

Considerations:

Inventory counts in each action code are updated once posting complete.

Steps:

- 1. Verify summary of the order:
 - Supplier, P/O#.
 - Receiving details (number of unique items received and total pieces processed).
 - Status after posting (number of unique open items excluding back ordered items).
- 2. Select *F2=PO Display* to show items not processed and the quantity expected after posting complete.

```
Receiving complete
- Press F9 to post

Supplier P/O#
ACD 1739

Receiving details
1 Items
4 Pieces

Status after posting
2 Items open -
F2=PO Display

F3=Exit F5=Prv
```

3. Review PO details and press *F7=Verify* and return to 'Receiving complete' screen. Complete the verify process.





4. Press *F9 to post* receipt.

Or

Press *F3=Exit* and return to PO Receiving Main Menu.

Or

Press *F5=Prv* and return to Receive by Scanning screen.





Errors Messages

Whenever a DMS System problem occurs, the literal 'ERROR' is displayed. The possible causes of an error and the suggested recovery actions are listed below:

| Error Message | Error Caused By | Resolution | | |
|---|--|--|--|--|
| A Receipt is Open | User has a receipt open on the PO | To receive items against the open receiver, use Resume Scanning process. | | |
| | | Verify and post the existing receiver to start a new receiver. | | |
| Invalid and Bar code field highlighted | The UPC bar code scanned does not exist in the database. | Verify bar code scanned is correct (may be multiple bar codes on the package). If correct: If the item exists in the item master, | | |
| | | enter the bar code number through Item Maintenance or through Bar code Capture with Scanner. | | |
| | | If the item does not exist, it must be added through Item Maintenance on DMS Distribution/Express System | | |
| | | If incorrect, scan the correct UPC bar code. | | |
| Invalid and P/O # highlighted | Purchase Order on file but not valid for default location or location entered. | Enter correct location for the purchase order. | | |
| Invalid "F" key | User selected an invalid "F" key | Select a "F" key listed on the screen. | | |
| No open receipts | User has no open receipts on the PO | Use 'Select P/O for rct' option on menu to select a PO and initial pre-receiving process. | | |
| No supplier/item | The item scanned does exist in the database but is not valid for this supplier. | Item scanned cannot be purchased from the supplier sending the shipment. Determine if the item scanned was in shipment related to current PO receiver. If not receive on correct receiver. If correct, contact supplier for | | |
| | | resolution. | | |
| Not on PO - F9=Add | The UPC scanned does exist in the database and is valid for this supplier but it is not open on this purchase order. | | | |
| Ovrage - B/O Conflct | Item has been verified and remaining quantity put in backorder, | To add to item count received: • Restart counts on item and recount all pieces of item received in shipment. | | |
| | however the receipt has not been posted | Or post receiver and start a new receiver. | | |
| Overage - F9 to accept | The quantity entered is larger than the open | Verify the quantity entered. If correct, press F9. | | |



| Error Message | Error Caused By | Resolution |
|----------------------|--|---|
| | quantity on the purchase order. | If incorrect, tab to the quantity field and make the necessary adjustment. |
| PO is closed | All items have been received on purchase order number entered. | Verify purchase order number: If incorrect, enter valid number. If correct, follow internal procedure for receiving additional items when a purchase order is closed. |
| PO is in use | Another user has the PO open. | Wait for user to release the PO. Functions that require only 1 user in PO include: |
| PO/receipt not found | PO number not on file | Re-enter PO number |

Delete IPDX Record

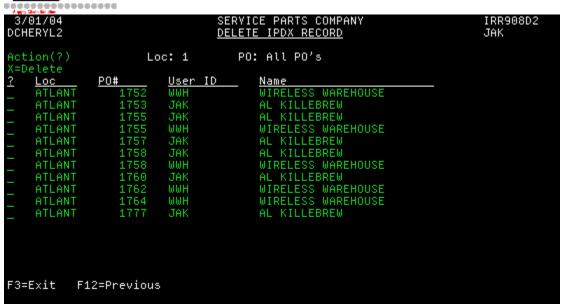
A function is provided in the DMS Distribution/Express System to delete records placed onhold when receiving is halted abnormally, such as gun left inactive for a period of time or power failure. Once the records are deleted, receiving can resume at the point where it stopped.

- 1. In DMS Distribution/Express System, select Wireless Warehouse, Menu 361.
- 2. Select Free 'In Use' PO Scan Header, option #24

Warning: Records are added to this file when the user receives the first item. Therefore, verify that a user is not actively receiving items against a purchase order listed before selecting the delete function.

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- 3. Place cursor in row beside PO number with records to be deleted and enter 'X'
- 4. If a user is actively receiving against the purchase order, a warning message is presented. Occasionally this condition exists and there are no users working with the purchase order. After validating that users are not actively using the purchase order, the records may be deleted by pressing *F23*.





Physical Inventory

Overview

Features in this module include:

- Physical Inventory count process using a scanner improves accuracy and reduces labor costs. It is not necessary to print count sheets, to count in teams (one writer and one counter) or to manually keypunch variances in item balances.
- Spot Counting updates inventory immediately. This feature is particularly effective when used in conjunction with the Daily Changed Item Report.

Physical Inventory

The DMS Wireless Warehouse System currently supports regular items only. It does not support multi zone/bins.

The Physical Inventory process using the DMS Wireless Warehouse Systems consists of the following steps:

| Step | DMS System |
|--|---------------------------------|
| Prepare for physical inventory by selecting items to count | DMS Distribution/Express System |
| Scan items and enter shelf count quantity to work file. Balances in location item records are not changed. | DMS Wireless Warehouse System |
| Compare physical to book values. | DMS Distribution/Express System |
| Re-count items outside physical to book variance tolerance limits. | DMS Wireless Warehouse System |
| Post physical count to the item location and item zone/bin files. | DMS Distribution/Express System |



Control Record

Control records in the DMS Wireless Warehouse System are delivered with defaults set to most commonly used values. Defaults are for all Users of the System, however some setting can be overridden during execution of the processes.

Features

There are three main processes in the Physical Inventory module:

- Count items and add physical count to work file (Mode = ADD)
- Re-count items with physical to book variances (Mode = REPL)

Prerequisite

- On DMS Distribution/Express System, enter 361 (Wireless Warehouse Menu)
- Select option 5 (Setup Inventory Count)

Control Record Settings (for ADD and REPL modes)

```
MRR503C1
                   <u>Phys Inv by Scan Control File Maintenance</u>
Action(?)
  S=Select
                                       Employee ID
                       Default
                                                        Display
Zn/bin?
                       Actn cd
                                       -controls--
                         <u>(A/R)</u>
                                       Dft Dsp Chq
            ? Mode
               REPL
F3=Exit
           F6=Add
```

To select a mode to change, enter 'S' beside the mode.

Below is example of ADD mode. Settings available for Replace (REPL) mode are the same.



| UPDATE Phys Inv by Scal | n Control File Maintenance | MRR503D2 |
|------------------------------|--|----------|
| Mode ADD | | |
| General controls | Default action code(A/R) A Display zone/bin(Y/N) N | |
| Controls for employee ID | Default user id.to empl(Y/N) $\frac{Y}{N}$ Display employee code(Y/N) $\frac{N}{N}$ Allow change to emp code(Y/N) $\frac{N}{N}$ | |
| Quantity control | A=Auto, M=Manual Entry(A/M) M | |
| Adjustment code | *Variance to available. Y/A *Available to variance. A/V *Variance to warranty. Y/W *Warranty to variance. W/V *Variance to damaged. Y/D *Damaged to variance. D/V *Variance to core. Y/C *Core to variance. C/V | |
| F3=Exit F12=Previous F10=Fie | ld Inquiry F23=Delete | |

| ID | Field Name | Setting Description | | |
|----|--------------------------|---|--|--|
| 1 | Default Action Code | Displayed for information only. Changing this code will not change the functionality of the option. | | |
| 2 | Display Zone/bin | Display zone/bin where item to be counted. | | |
| 3 | Default User id. to empl | Y - Use 'User id of employee signed-on' as employee code on receiving transaction audit record. N - Uses employee code entered on initial purchase order receiving screen as employee code on receiving transaction audit record. Enter 'N' when employees share scanner without logging on and off. | | |
| 4 | Display employee code | Y - Employee code displayed on initial purchase order entry screens. N - Employee code not displayed on initial purchase order entry screens. | | |
| 5 | Allow change emp code | Y - Allow employees to change employee code. Used in conjunction with: ID #1 = 'N', ID #2 = 'Y'. N - Employees not allowed to change employee code default. | | |
| 6 | Quantity Control | Automatic (A) - adds one (+1) to receipt quantity each time item scanned. Manual (M) - requires user to enter quantity after the item is scanned. | | |
| 7 | Adjustment Codes | Adjustment codes to be used when inventory counted is not the same as recorded in the System. Warning: If changes are made to these codes in DMS Distribution/Express System, the same changes need to be applied here. | | |



Distribution/Express System

Preparation

Prerequisites:

The Wireless Warehouse User Guide outlines required settings to successfully utilize scanners during the Physical Inventory process. See Physical Inventory User Guide for detail information on the entire process.

Considerations:

The DMS Wireless Warehouse System currently supports regular items only. It does not support Warranty, Core or Damaged inventory.

Multi zone/bin is not supported.

Before beginning this process DMS recommends you invoice all orders and suspend order entry activity until the count has been updated.

If you are unable to invoice all orders; pull all orders and excluded from the count or pull no orders and leave the stock in its normal warehouse location.

If order entry activity continues and orders are filled while the count is in progress, shelf tags are used by both the counters and those pulling the orders to identify items with activity.

Steps:

On DMS Distribution/Express System, complete the following steps to setup the System for counting inventory with the scanner:

1. Enter Option 312 to display 'Physical Inventory Menu' and press ENTER key.



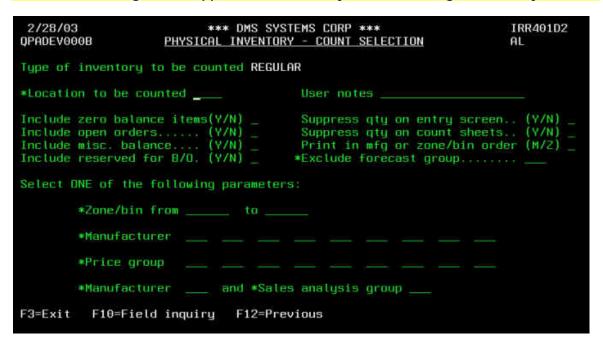


2. From the 'Physical Inventory Menu', enter Option 1 'Select Items for Physical' and press *ENTER* key.



3. From screen IRR401D1, select inventory type "R" (Regular) and press ENTER key.

Note: Scanning is not supported for Warranty, Core or Damaged inventory

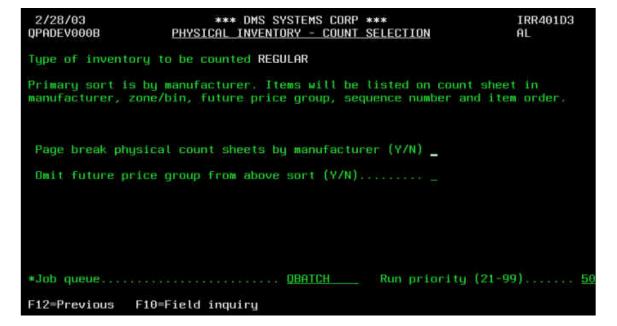


- 4. From screen IRR401D2, select parameters and press *ENTER* key.
 - Most parameters work the same when counting with or without scanner. See <u>Physical</u> Inventory User Guide.

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- Exception: Suppress quantity on entry screen must be set to 'Y'.
- 'Suppress quantity on count sheet' parameter controls on-hand display on scanner.
 - Set to "Y" Expected on hand WILL NOT be displayed on scanner.
 - Set to "N" Expected on hand WILL be displayed on scanner.
- Enter description of batch in User Notes for use in finding batch on scanner if user doesn't know the batch number. Note: Last 2 positions not displayed on scanner.



- 5. If the option to 'Print in mfg or zone/bin order' is set to 'M', IRR401D3 is displayed:
 - Set 'Page break physical count sheets by mfr' to 'Y' to cause each manufacturer to print on a separate line on the Control Sheet.

Print the Control Sheet and use it to write in the name of the counter assigned to each manufacturer.

It is not necessary to print count sheet.

Press *ENTER* key.



```
2/28/03
                            *** DMS SYSTEMS CORP ***
                                                                         IRR401D4
OPADEVOOOB
                     PHYSICAL INVENTORY - COUNT SELECTION
                                                                         AL
Type of inventory to be counted REGULAR
Primary sort is by zone/bin. Items will be listed on count sheet in zone/bin
manufacturer, future price group, sequence number and item order.
Page break physical count sheets by zone/bin (A-G) _
 A - No page break by zone/bin
 B - Page break when first character changes
 C - Page break when first two characters change
 D - Page break when first three characters change
E - Page break when first four characters change
F - Page break when first five characters change
 G - Page break when first six characters change
                                                    Run priority (21-99)..... 50
F10=Field inquiry
F12=Previous
```

OR

If the option to 'Print in mfg or zone/bin order' is set to 'Z', IRR401D4 is displayed:

• Set 'Page break physical count sheets by zone/bin' to 'X' (X = value designating a zone) to list each primary zone on a separate line on the Control Sheet. If zone/bin assignments are not used, set value to 'A'.

Print the Control Sheet and use it to write in the name of the counter assigned to each zone.

It is not necessary to print count sheets.

Press ENTER key.



```
*** DMS SYSTEMS CORP ***
2/28/03
                                                                  IRR401D5
OPADEVOOOB
                  PHYSICAL INVENTORY - COUNT CONFIMATION
                                                                  AL
Type of inventory to be counted REGULAR
Location to be counted:
                                     User notes:
       WHOLESALE AUTO SUPPLY CO.
                                     Suppress qty on entry screen.. (Y/N) Y
Include zero balance items (Y/N) Y
Include open orders..... (Y/N) N
                                     Suppress qty on count sheets.. (Y/N) N
Include misc. balance..... (Y/N) Y
                                     Print in mfg or zone/bin order (M/Z) Z
Select on the following:
        Manufacturer ACD
Page break on: "No page break"
*Job queue.....QBATCH
                                               Run priority (21-99)..... 50
F3=Exit
         F9=Execute
                      F12=Previous
```

NOTE: Data on this screen may differ. It is based on the selections in previous steps.

- 6. On screen IRR401D5, verify the parameters selected are correct and press F9 to execute job to extract item to count to the work file. The Physical Inventory Menu is displayed.
- 7. Press F14 (Work with Submitted Jobs) to determine when the job is complete...



- 8. From the Physical Inventory Menu, enter Option 2 'List count sheets' and press ENTER:
 - Expected on-hand quantity is set for each item in the work file
 - Count sheets are produced. Because the scanner replaces this process, the sheets are not printed.



- 9. Print the control sheets. They are produced each time a physical inventory batch is printed.
 - The control sheets have an ID of 'IRR406P2' in the spool file.
 - Use to track employee assignments to each manufacturer or zone/bin.

Example of Control Sheet sorted by Manufacturer with page break set to 'Y'

| Locatio REGU | | | 2/25/0 10:2 | 13 15:20 | 1 Batch# 1 Page | |
|-----------------|------|---------|----------------|-------------|--------------------|--|
| Mfr | Page | to Page | #Items | Assigned to | Entered by | |
| ACD | 1 | 12 | 402 | 9 10 10 10 | 50 W W S | |
| ACL | 13 | 20 | 208 | 2 8 40 5 | EO 45 36 EO | |
| BCA | 21 | 25 | 174 | | | |

Example of Control Sheet sorted by Zone/Bin with page break set to any value other than 'A'

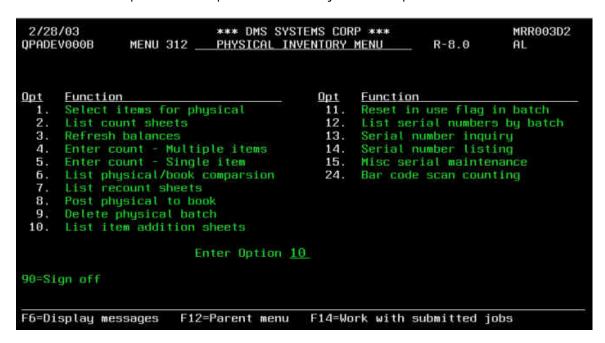
| Location 1 REGULAR | | | 2/25/03 1° 10:25:20 | | atch# Page | |
|-----------------------|------|---------|------------------------|-------------|---------------|--|
| Zn/Bin | Page | to Page | #Items | Assigned to | Entered by | |
| А | 1 | 30 | 750 | | | |
| B | 31 | 41 | 242 | | | |
| C | 32 | 64 | 706 | 2 | 50 | |

| 2/28/03 QPADEV000B | *** DMS SYSTEMS CORP LIST PHYSICAL INVENTORY CO | |
|------------------------|---|---|
| | | Action(?) S=Select I=Inquiry |
| ? Loc Batch# State - 1 | Ereated Balances Prin 2/26/03 2/26/03 2/26 2/27/03 2/27/03 2/27 | /03 |
| | *JOB | #Copies <u>91</u> Hold(Y/N) <u>Y</u> Run priority (21-99) <u>5</u> Save after printing (Y/N) <u>N</u> |

- 10. From screen IRR405D2, change the "Hold" (Hold print) parameter to "Y" and press *ENTER* key to change status to 'Selectd'.
- 11. Press F3 to verify.
- 12. Press F9 to Execute.



13. Delete the output from the spool file when the job has completed.



14. From the 'Physical Inventory Menu', enter Option 10 'List item addition sheets' and press ENTER key.

During the counting/scanning process, items not in the database or in database but not within parameters selected will be rejected. Each person counting and scanning items should be given 'Item Addition' sheets to document these exceptions.



15. On Item Addition Sheets selection screen, enter the Output Queue and Number of Copies to print.



Physical to Book Comparison

Prerequisites:

All items have been counted.

The Wireless Warehouse User Guide documents controls required to successfully utilize scanners during the Physical Inventory process. See Physical Inventory User Guide for detail information on the entire process.

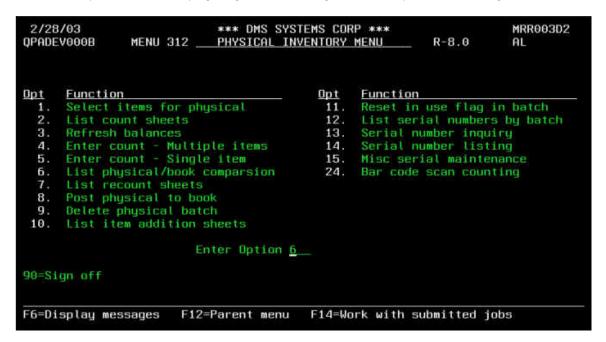
Considerations:

None

Steps:

On DMS Distribution/Express System, complete the following steps to compare physical counts to book values.

1. Enter Option 312 to display 'Physical Inventory Menu' and press ENTER key.



2. From the 'Physical Inventory Menu', enter Option 6 'List physical/book comparison' and press *ENTER* key.



```
2/28/03
                         *** DMS SYSTEMS CORP ***
                                                                  IRR413D2
OPADEVOOOB
                   PHYSICAL INVENTORY - LIST COMPARISONS
                                                                  AL
                                                       Action(?) S=Select
                                                                 I=Inquiry
? Loc Batch# Status Created Balances Printed
                                                  Posted User notes
                       2/26/03 2/26/03 2/26/03
                       2/27/03 2/27/03 2/27/03
F3=Exit
```

3. Select the batch to be processed by keying a "S" in the input field and pressing ENTER key.

```
2/28/03
                       *** DMS SYSTEMS CORP ***
                                                           IRR413D4
QPADEVOOOB
                 PHYSICAL INVENTORY - LIST COMPARISONS
                                                           AL
                                             WHOLESALE AUTO SUPPLY CO.
                                 Location 1
Type of inventory to be counted REGULAR
From Page# To Page#
                       (A=All items, V=Variances only)
Type of listing.....
Level of detail....._
                       (I=Item, T=Dollar/item totals only)
Cost level for report __ (** to suppress $ amt)
                                            Separate core (Y/N)..._
Optional parameters if listing by variance
                                                           Dollars
                                           Items
                    Percentage variance
                                                            .00 %
                                            .00 %
                                                               .00
                    Oty/amount variance
                                           #Copies... 01 Hold(Y/N).. N
Run priority (21-99)..... 50
*Job queue.....
                               OBATCH
                                           Save after printing (Y/N).. N
Forms message.....
                               *STD
F9=Listing
           F10=Field inquiry
                            F12=Previous
```

- 4. Key in the proper variables and press F9 to produce the listing. See Physical Inventory User Guide.
 - The initial listing should be for variances only with item level detail selected.
- 5. Review the items with variances and determine if a recount is necessary.
 - Items that changed from a positive quantity to another positive quantity were scanned. The results however, should be verified.

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- Particular attention should be give to items that changed from a positive quantity to zero as these may have been overlooked.
- 6. If recounting, return to Wireless Warehouse system to re-scan item.
- 7. If recounting is not necessary, continue with Physical Inventory Posting section.



Post Physical to Book

Prerequisites:

All items have been counted and recounted if necessary.

The Wireless Warehouse User Guide documents controls required to successfully utilize scanners during the Physical Inventory process. See Physical Inventory User Guide for detail information on the entire process.

Considerations:

When the posting job is executed, the book value as it exists at the time the update is requested is changed by the difference between the book value when the physical inventory batch was created and the user count.

Steps:

On DMS Distribution/Express Systems, complete the following steps to post physical count to the item location and item zone/bin files.

1. Enter Option 312 to display 'Physical Inventory Menu' and press ENTER key.



2. From the 'Physical Inventory Menu', enter Option 8 'Post physical to book' and press ENTER key.



```
2/28/03
                           *** DMS SYSTEMS CORP ***
                                                                      IRR405D2
QPADEVOOOB
                 PHYSICAL INVENTORY - POST COUNTED BATCHES
                                                                      AL
                                                  Action(?)
                                                              S=Select
                                                              I=Inquiry
 Loc
        Batch# Status
                       Created Balances Printed
                                                     Posted User notes
               Selectd
                        2/26/03
2/27/03
                                 2/26/03
2/27/03
                                           2/26/03
                                           2/27/03
                                     OBATCH Run priority (21-99)..... 50
F3=Exit
          F10=Field inquiry
```

- 3. Select the batch to be processed by keying a "S" in the input field and pressing *ENTER* key.
- 4. The 'Status' column for selected batches displays 'Selectd'.
- 5. Press *F3* to exit and confirm the update for selected batches.



- 6. Press F9 to update the physical count to the item location and item zone/bin files.
- 7. An audit record for variances is written to the inventory adjustment file.
- 8. Recommend printing the 'Physical/Book Comparison Listing' with selections for 'All' items.
- 9. After the posting job has completed, no further changes are allowed to the batch.

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Wireless Warehouse System

Scanning Overview

Scanning should be done in an orderly manner. From left to right and top to bottom whenever possible. If overstock for the item being scanned is a few bins down, complete the section you're on first and scan the overstock only when that section is reached. It is critical that all items be scanned.

There are two options for counting inventory:

- Count by Scanning is used for the initial count. Quantity scanned is added to previously scanned balance.
- Recount by Scanning is used to verify the items with a variance between the original on-hand balance and the quantity counted. Quantity scanned replaces existing balance.

There are two modes for handling quantity. The two modes are:

- Automatic each time an item is successfully scanned, the physical count is increased by one.
- Manual each time an item is successfully scanned, the quantity must be entered.

The most accurate counts are achieved in Automatic Mode when each item is individually scanned. If there are three A348C Air Filters on the shelf, scan each one separately to insure that all items in that physical location are A348C's. While this is the preferred method, it may not always be the most practical. In environments where the majority of the part numbers have large on hand balances, scanning each box is not realistic and Manual Mode may be a better choice.

Count by Scanning is used for the initial count and the scanned quantity is ADDED to any previously scanned balance.

The software in this module is written to assume that the beginning balance is ZERO for all items. If a part number is not scanned, the physical count is set to zero.

If the bar code scanned designates a case quantity multiple, the physical count will be increased by the quantity in that case.

Multi zone/bin is not supported, therefore if the item is in multiple locations in the warehouse, the TOTAL quantity in all zone/bins is entered.



Count by Scanning

Prerequisites:

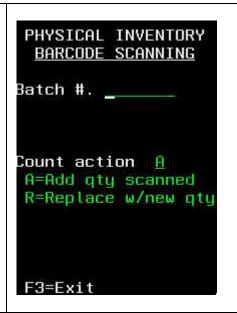
- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '1' (Count by Scanning).

Considerations:

- Count by Scanning is used for the initial count and the scanned quantity is <u>added</u> to any previously scanned balance.
- If the bar code scanned designates a case quantity multiple, the physical count will be increased by the quantity in that case.

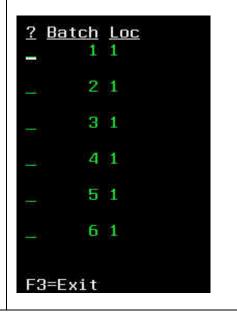
Steps:

- 1. Setup to begin scanning items
 - Enter the batch number associated with the items being counted.
 - Or if the batch number is unknown, leave batch number blank.
 - Count Action = 'A' for initial scanning
 - Press ENTER key.





- 2. Screen displayed if batch number left blank.
 - Notes describing the batch (if entered when batch created) are printed below the batch number/location. These can be used to help find a specific batch.
 - To scroll down to additional batches, press down arrow.
 - Move cursor to input field to left of the batch
 - Press *ENTER* key.





Recount by Scanning

Prerequisites:

- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '2' (Recnt by scanning).

Considerations:

- Recount by Scanning is used to verify the count of any items with a variance between the
 original on hand balance and the quantity counted by scanning. The scanned quantity
 replaces the previous value entered.
- If an item is located in multiple zone/bins, the total count is entered at one time.

Steps:

- 1. Setup to begin scanning items
 - Enter the batch number associated with the items being counted.
 - Or if the batch number is unknown, leave batch number blank.
 - Count Action = 'R' for initial scanning

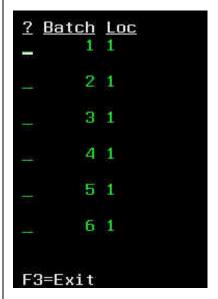
Warning: You must entered total quantity because the previous value is replaced <u>not</u> added to.

Press ENTER key.





- 2. Screen displayed if batch number left blank.
 - Notes describing the batch (if entered when batch created) are printed below the batch number/location. These can be used to help find a specific batch.
 - To scroll down to additional batches, press down arrow.
 - Move cursor to input field to left of the batch
 - Press *ENTER* key.



3. Follow instructions in Automatic and Manual sections.

Note: When a quantity is entered it replaces the previous quantity.





Count in Manual Mode

Prerequisites:

- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '1' (Count by Scanning). or enter '2' (Recnt by scanning) and Quantity Entry Mode set to 'M'.
- Enter batch number.

Considerations:

- In Manual mode, each time an item is successfully scanned, the quantity is entered.
- If the bar code scanned designates a case quantity multiple, the physical count will be increased by the quantity in that case.

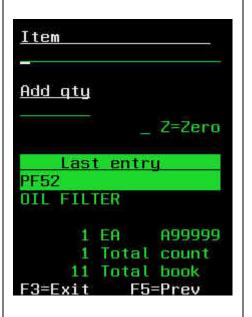
Steps:

- 1. Enter quantity:
 - Scan the item. The bar code displays in the Item field.
 - Count the total number of items and key in 'Add qty' field.
 - Press ENTER key.





- 2. Screen shows results of last entry:
 - Item number is highlighted
 - Item Description
 - Quantity Entered, Unit of Measure and Zone/bin
 - Total count of all scans for this item
 - System on hand quantity. Displayed if 'Suppress quantity on count sheets' option equal 'N' in DMS Distribution/Express System.
- 3. F3 exits a batch and returns to Physical Inventory Main Menu. Counting can be resumed at another time.
- 4. F5 returns to Batch Selection screen.





Count in Automatic Mode

Prerequisites:

- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '1' (Count by Scanning). or enter '2' (Recnt by scanning) and Quantity Entry Mode set to 'A'
- Enter batch number

Considerations:

- Automatic each time an item is successfully scanned, the physical count is increased by one.
- If the bar code scanned designates a case quantity multiple, the physical count will be increased by the quantity in that case.

Steps:

1. Scan the item.

• 'Add qty' defaults to +1

F3=Exit F5=Prev



- 2. Screen shows results of last entry:
 - Item number is highlighted
 - Item Description
 - Quantity Entered, Unit of Measure and zone/bin.
 - Total count of all scans for this item
 - System on hand quantity. Displayed if "Suppress quantity on count sheets' option set to 'N' in DMS Distribution/Express System.
- 3. *F3* exits a batch and returns to Main Menu. Counting can be resumed at another time.
- 4. F5 returns to Batch Selection screen.





Clear Item Counts

Prerequisites:

- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '1' (Count by Scanning). or enter '2' (Recnt by scanning) and Quantity Entry Mode set to 'A'
- Enter batch number

Considerations:

• Automatic and manual modes work the same way.

Steps:

1. Scan the item. The bar code displays in the Item field.





- 2. Enter 'Z' beside 'Z=Zero'.
- 3. Press Enter key.
- 4. Screen displays with Total count =0.





Physical Inventory Error Messages

Whenever a DMS System problem occurs, the literal 'ERROR' is displayed. The possible causes of an error and the suggested recovery actions are listed below:

| Error Message | Error Caused By | Resolution |
|------------------|---|--|
| Invalid | The UPC bar code scanned does not exist in the database. | Verify bar code scanned is correct (may be multiple bar codes on the package). If correct: If the item exists in the item master, enter the bar code number through Item Maintenance or through Bar code Capture with Scanner. If the item does not exist, it must be added through Item Maintenance on DMS Distribution/Express System If incorrect, scan the correct UPC bar code. |
| Mfg not in batch | The item scanned does exist in the database but is not in this batch. | Determine which batch it belongs in and open that batch for update. |



Spot Counting

Spot Counting

Spot Counting is used to update available on-hand inventory immediately.

Prerequisites:

- On Wireless Warehouse Menu, enter '4' (Physical Inventory).
- On Physical Inventory Menu, enter '4' (Spot Count by Item).

Considerations:

It is <u>not</u> necessary to suspend order entry activity during this process.

Counting core, warranty and damaged items is not supported.

The count is the quantity on the shelf after all open orders for that item have been pulled.

If committed quantity is greater than zero, the counter must determine if the orders for that item have been pulled. For example: System indicates a quantity of 15 on hand with 4 committed and the user counts 13 on the shelf:

- If order has not been pulled, the quantity keyed is 9 (quantity counted minus open orders not pulled or 13 minus 4, respectively).
- If the order has been pulled, the quantity keyed is 13 (quantity counted minus open orders not pulled or 13 minus 0, respectively).

An item's on-hand quantity can not be less than its committed quantity. If the order has been pulled and not recorded in the system, the shelf count may be less than the committed.

Entering a count of 0 will result in the available on-hand being set to zero (0) with actual onhand equal to the committed quantity.



Steps:

- 1. Press **Enter** to begin the Spot Count Process
 - Control number (month, day, last two digits of the year and current system time) is automatically assigned
 - Location defaults to location of the user signed on

INVENTORY ADJUSTMTS

Control# 0303030856

Employee AL
Location 1_____

F3=Exit

2. Scan the item to be counted.

INVENTORY ADJUSTMTS

Item

F3=Exit F5=Prev



3. Determine on hand count: (quantity remaining on shelf after ALL open orders for item are pulled)

Total number of items on shelf

minus Quantity for open orders not pulled

4. Key quantity calculated in step 3 and press *ENTER* key.



- 5. If count is the same as on-hand in System, no further action is required.
- 6. Scan the next item





- 7. If the count is short, a screen is present for confirmation of reduction of inventory on-hand count.
- 8. Press ENTER key to confirm.

INVENTORY ADJUSTMTS Item ACD PF52 OIL FILTER 8 Available O/H 7 On hand count 1 Adjusted from AVL TO VRN F3=Exit F5=Prev

9. If the count is over, a screen is presented for confirmation of increase to inventory on-hand count.

10. Press *ENTER* key to confirm.

INVENTORY ADJUSTMTS

Item ACD
PF52
OIL FILTER

8 Available O/H
12 On hand count
4 Adjusted from
VRN TO AVL

F3=Exit F5=Prev



Maintenance Tasks

Bar Code Capture

Overview

Warehouse personnel can assign and correct UPC bar codes using the scanning gun. The UPC number is available for scanning immediately. This feature enables UPC bar code updates at the point where bar code errors are discovered and reduces keying errors associated with manual entry.

Prerequisites:

Part number must be added to Item Master file through DMS Distribution/Express System.

Considerations:

Bar codes must reflect the individual item (EA). For example the individual part's bar code may be different from the bar code on the outside of the case. In this situation, the item's bar code is scanned, not the case bar code.

Additional bar codes can be added the Item Cross Reference file manually. This feature enables both bar codes to be scanned and the same item is updated. For example, when a case is scanned, a quantity of 12 is entered.



Capture Bar Codes

Prerequisite Steps:

- On the Wireless Warehouse Menu, enter '7' (Maintenance Tasks).
- On Maintenance Tasks screen, enter "1" (Capture bar codes).

Considerations:

- Item number must be in Inventory Master.
- The bar code scanned is for the individual item.

Steps:

1. On Barcode Assignment screen, enter **part number** and press *Enter* key.



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- 2. Scan the bar code on the selected item.
- 3. The bar code displayed on the screen is added to the part number.
- 4. The System returns to Barcode Assignment screen for the user to repeat the process from step 1.





Error Messages

When a DMS System problem occurs, the literal '**ERROR'** is displayed. The possible causes of an error and recovery actions are listed below:

| Error Message | Error Caused By | Recommended Recovery Actions | |
|--|---|--|--|
| Barcode Exists Note: For the bar code | Bar Code already on file for another part | Verify the item number entered is correct for the item scanned, if invalid enter correct item number and re-scan item. | |
| scanned, manufacturer, item number and item description are displayed. | | If #1 is correct, verify the UPC bar code on the physical item referenced in the error message is the same as item scanned. If incorrect: | |
| | | Delete the UPC from the item reference in the error message by | |
| | | Removing via Item Maintenance on DMS Systems Express or | |
| | | Capture bar code for the item using scanner. | |
| | | Capture bar code for the original item | |
| | | 3. If the UPC bar codes on both item are the same, contact the manufacturer for resolution. This scenario should happen rarely when a manufacturer mistakenly print an incorrect bar code on the item. | |



Capture Weight

Prerequisite Steps:

- On the Wireless Warehouse Menu, enter '7' (Maintenance Tasks).
- On Maintenance Tasks screen, enter "2" (Capture weight).

Considerations:

• Item number must be in Inventory Master.

Steps:

1. On Barcode Assignment screen, enter **part number** or scan the item. Press *Enter* key.



- 2. Item number, description and manufacturer are displayed.
- 3. Enter Weight and press Enter key.
- 4. The System returns to Barcode Assignment screen for the user to repeat the process from step 1.





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